

**Video:** *Multi-image display board in Smart Traffic Center*

**Audio, male narrator, music in background:** The Virginia Department of Transportation operates five Smart Traffic Centers across the state ...

**Video:** *Image from traffic camera in Virginia Beach*

**Audio:** ...to keep the commonwealth moving.

**Video:** *Pan of Smart Traffic Center control room*

**Audio:** The centers are in Hampton Roads, Northern Virginia, Richmond, Salem and Staunton.

**Video:** *Operators at control board at Smart Traffic Center*

**Audio:** From them, VDOT monitors highway conditions 24 hours a day, seven days a week.

**Video:** *Smart Traffic Center operator on telephone, state trooper on radio at scene of accident*

**Audio:** The centers keep in contact with the Virginia State Police ...

**Video:** *Pan shot of VDOT's Transportation Emergency Operations Center*

**Audio:** ... and VDOT's Transportation Emergency Operations Center.

**Video:** *Shot of Safety Service Patrol member changing tire for stranded motorist*

**Audio:** In some areas, the centers work with Safety Service Patrols to assist stranded motorists ...

**Video:** *Safety Service Patrol directing traffic at accident scene*

**Audio:** ... and provide traffic control during incidents.

**Video:** *Tight shot of hand on joystick controlling traffic camera, pulls back to Smart Traffic Center operator looking at traffic camera on screen*

**Audio:** Technicians use a high-tech network of traffic sensors and traffic cameras to monitor temperature and other road conditions ...

**Video:** *Shot of multi-display screen of traffic cameras*

**Audio:** ... and keep an eye on the highways.

**Video:** Video monitor showing Safety Service Patrol truck responding to traffic incident.

**Audio:** If necessary, Smart Traffic Center operators dispatch emergency crews ...

**Video:** Safety Service Patrol truck and driver assisting motorist

**Audio:** ... to clear up traffic snarls and aid motorists.

**Video:** Operators talking on telephone.

**Audio:** The Smart Traffic Centers also serve as the nerve centers to alert travelers ...

**Video:** Emergency vehicles and traffic at highway incident

**Audio:** ... to potential delays ...

**Video:** *Variable message sign*

**Audio:** ... using variable message signs ...

**Video:** *Motorist tuning radio*

**Audio:** ... Highway Advisory Radio ...

**Video:** *Tight shot of hand dialing 511 on cell phone*

**Audio:** ... and the 511 traveler information system.