

ASSISTANCE ACCESSING THE VDOT FTP SERVER

Any FTP product can be selected and used by the consultants. It will need to have settings for advanced security (https) **Internet Explorer, Safari, Chrome, and Firefox will not work**

Core FTP LE, FileZilla 3.5.1, and WS_FTP 12.0 or greater will work. VDOT uses WS_FTP 12.

Contact VITA HelpDesk at 1-866-637-8482 to obtain your password after you have been notified that you do have access to the VDOT FTP server.

Your log on was given to you in the email that notified you that you have access. It is in a format of firstname.lastname with the possibility of an extra character if your name is duplicated in our system.

The address for the ftp server is ***ftp.vdot.virginia.gov***

The protocol should be SFTP

The port is 22

Software choice is up to the individual user.

Send your questions and comments to CADDSupport@vdot.virginia.gov.

A trouble ticket will be created and you will get a return email with an assigned case number.

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